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[File 621] **Gale Group New Prod. Annou.(R)** 1985-2007/Jul 06  
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[File 9] **Business & Industry(R)** Jul/1994-2007/Jul 05  
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[File 20] **Dialog Global Reporter** 1997-2007/Jul 11  
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[File 476] **Financial Times Fulltext** 1982-2007/Jul 11  
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[File 610] **Business Wire** 1999-2007/Jul 11  
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[File 613] **PR Newswire** 1999-2007/Jul 11  
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*\*File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 624] **McGraw-Hill Publications** 1985-2007/Jul 10  
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*\*File 624: Homeland Security & Defense and 9 Platt energy journals added Please see HELP NEWS624 for more*

[File 636] **Gale Group Newsletter DB(TM)** 1987-2007/Jul 06  
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[File 810] **Business Wire** 1986-1999/Feb 28  
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[File 813] **PR Newswire** 1987-1999/Apr 30  
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Dialog  
Search  
7-16-07  
JD  
(09/871420)

?  
 ? s (survey? or questionnaire?) (s) manual? (s) automat? (s) (option? or permission)  
 Processing  
 Processing  
     3499218 SURVEY?  
     196689 QUESTIONNAIRE?  
     895042 MANUAL?  
     6261081 AUTOMAT?  
     6306218 OPTION?  
     1777901 PERMISSION  
 S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)

? s s1 not py>2000  
 Processing  
 Processing  
 Processing  
     170 S1  
     60533724 PY>2000  
 S2 57 S S1 NOT PY>2000

? rd s2  
 S3 43 RD S2 (UNIQUE ITEMS)

? s s3 and CATI  
     43 S3  
     2536 CATI  
 S4 1 S S3 AND CATI

? d s  
 Set Items Description  
 S1 170 S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)  
 S2 57 S S1 NOT PY>2000  
 S3 43 RD S2 (unique items)  
 S4 1 S S3 AND CATI

? s s3 and (IVR or (interactive (n) voice (n) response))  
 Processing  
     43 S3  
     59229 IVR  
     2269240 INTERACTIVE  
     3017957 VOICE  
     3946403 RESPONSE  
     57241 INTERACTIVE(N)VOICE(N)RESPONSE  
 S5 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))

? s s3 and (IVR or (interactive (n) voice (n) recognition))  
     43 S3  
     59229 IVR

2269240 INTERACTIVE  
 3017957 VOICE  
 1710723 RECOGNITION  
 2396 INTERACTIVE(N)VOICE(N)RECOGNITION  
 S6 0 S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? d s

Set	Items	Description
S1	170	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)
S2	57	S S1 NOT PY>2000
S3	43	RD S2 (unique items)
S4	1	S S3 AND CATI
S5	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))
S6	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? s s1 and CATI

	170	S1
	2536	CATI
S7	1	S S1 AND CATI

? d s

Set	Items	Description
S1	170	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)
S2	57	S S1 NOT PY>2000
S3	43	RD S2 (unique items)
S4	1	S S3 AND CATI
S5	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))
S6	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))
S7	1	S S1 AND CATI

? s (survey? or questionnaire?) (s) manual? (s) automat? (s) (IVR or (interactive (n) voice (n) recognition))

Processing

Processing

	3499218	SURVEY?
	196689	QUESTIONNAIRE?
	895042	MANUAL?
	6261081	AUTOMAT?
	59229	IVR
	2269240	INTERACTIVE
	3017957	VOICE
	1710723	RECOGNITION
	2396	INTERACTIVE(N)VOICE(N)RECOGNITION
S8	12	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))

? rd s8

S9	7	RD S8 (UNIQUE ITEMS)
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? d s

Set	Items	Description
S1	170	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (OPTION? OR PERMISSION)
S2	57	S S1 NOT PY>2000
S3	43	RD S2 (unique items)
S4	1	S S3 AND CATI
S5	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RESPONSE))
S6	0	S S3 AND (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))
S7	1	S S1 AND CATI
S8	12	S (SURVEY? OR QUESTIONNAIRE?) (S) MANUAL? (S) AUTOMAT? (S) (IVR OR (INTERACTIVE (N) VOICE (N) RECOGNITION))
S9	7	RD S8 (unique items)

? t s9/3,k/all

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S79	3	(survey or questionnaire) with (permission or permit) with (IVR or (interactive near voice near recognition))	US-PGPUB	OR	ON	2007/07/11 13:03
S78	3	(survey or questionnaire) with (permission or permit) with (IVR or (interactive near voice near recognition))	USPAT	OR	ON	2007/07/11 13:02
S77	67	(permission or permit) with (IVR or (interactive near voice near recognition))	USPAT	OR	ON	2007/07/11 13:02
S76	80	(permission or permit) with (IVR or (interactive near voice near response))	USPAT	OR	ON	2007/07/11 13:02
S69	9	manual\$ with automat\$ with (interactive near voice near response)	USPAT	OR	ON	2007/07/11 11:09
S75	11	("6118865").URPN.	USPAT	OR	OFF	2007/07/11 10:48
S74	2	("6337904").URPN.	USPAT	OR	OFF	2007/07/11 10:47
S73	28	("4320256" "4958284" "5005143" "5309505" "5414754" "5517405" "5703935" "5706441" "5764923" "5838774" "5893098" "5924073" "5943416" "0572437" "6032177" "6101241" "6118865" "6138139" "6151581" "6189029" "6337904" "6381744" "6477504" "6604978" "6631370" "6687685" "6754676" "6807274").PN.	USPAT	OR	ON	2007/07/11 10:36
S72	81	705/10.cor. and (survey or questionnaire) and automate\$ and manual\$	USPAT	OR	ON	2007/07/11 10:36
S71	118	705/10.cor. and (survey or questionnaire)	USPAT	OR	ON	2007/07/11 10:31
S15	53	705/10.cor. and (survey or questionnaire)	USPAT	OR	OFF	2007/07/11 10:31
S70	26	manual\$ with automat\$ with (interactive near voice near response)	US-PGPUB	OR	ON	2007/07/11 10:25
S68	5	manual\$ with automat\$ with (interactive near voice near response)	USPAT	OR	OFF	2007/07/11 10:22
S67	79	(questionnaire or survey or assessment) with (transfer\$ or switch\$) with (human or operator or person)	USPAT	OR	ON	2007/07/11 10:02
S22	57	(questionnaire or survey or assessment) with (transfer\$ or switch\$) with (human or operator or person)	USPAT	OR	OFF	2007/07/11 10:02

## EAST Search History

S66	②	transfer\$ with automated with manual with (survey\$ or question\$ or poll)	USPAT	OR	ON	2007/07/11 09:59
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7/2  
7-16-07